

Friday 5<sup>th</sup> August

Thursday 11<sup>th</sup> August

Friday 19<sup>th</sup> August

Please note that only preauthorized appointments, collections, and exchanges will be available on the above dates. Please follow the instructions below as you will not be able to visit the school until you have been contacted by a member of our team!

**Uniform Purchase Appointments:** Please email our team at [info@valentinoschoolwear.com](mailto:info@valentinoschoolwear.com) with your name, contact number and preferred date (from the list above). A member of our team will then call you to book your appointment time.

**Collections:** Please place all orders online via our website: [www.valentinoschoolwear.com](http://www.valentinoschoolwear.com) Select delivery to Blessed Hugh Faringdon school as your chosen delivery method. Upon checking out please write your chosen collection date (from the list above) in the customer comments box. A member of our team will then contact you to arrange your collection timeslot.

**Exchanges:** Please email us at [info@valentinoschoolwear.com](mailto:info@valentinoschoolwear.com) with the following information:

1. Invoice number/ receipt number
2. Contact name & telephone number
3. List all items being returned for an exchange with quantity and new size required.
  - a. E.g. 1 x Boy Blazer 32 – need size 34
4. List all items being returned for a refund (please note that you have 28 days to return items for a full refund subject to usual TCs)
  - a. E.g. Boy Blazer 32 – refund only
5. Preferred collection date (from the list above)

Once we receive your email, a member of our team will be in contact to arrange your exchange timeslot.